

Moving Forward with COVID 19

Advice for customers

In order for us to undertake removals during the current situation , we require the following.

Confirmation either in writing or email that no occupant of the customers house have either suffered from any symptoms of Covid 19 or tested positive for Covid 19 in the 14 days preceding the first day of entry for our staff including surveys.

Where possible , other family members not to be in the house during the move . However when this is not possible for some of the loading/unloading the others to be confined to one room/area.

We would ask for your cooperation and understanding for this to help protect you and our workforce.

Please wear a mask at all times when interacting with the crew.

It is Important that pets are removed from the property while the crew are working.

Please try and remember 2m social distancing at all times during the removal .

**All hard surfaces to have been disinfected by the customer prior to our arrival
Windows where practical to be opened.**

On arrival at house a risk assessment will be undertaken by the foreman prior to loading commencing.

Written confirmation /email of a customers adherence to the above will be required on booking.

The above requirements may change without notice subject to guidance by HM government.

To all our customers old and new yes things have changed a bit but we will work with you and for you as we always have and do our utmost to give you our best service.

At this time we wish you all well and look forward to completing a successful move.